

QUALITY POLICY

We believe that quality does not only mean the high standard of the finished product but it also includes a high level of service from the first inquiry to delivery. We work as a team with a shared approach to the company's success.

- Our mission is to satisfy our customers' needs by producing premium quality products and providing a high level of service.
- One of the primary conditions of our operation is the outstanding quality of all materials and tools we purchase. Therefore, it is essential that we familiarize every supplier with our quality policy.
- Our production processes are governed by quality standards (ISO 9001, BRC) selected by the company. All employees have to be aware of the processes and regulations we set and apply these guidelines throughout their daily work.
- In order to grow and develop our business, we periodically conduct internal and external audits to review our systems and processes.
- Quality assurance is a primary responsibility of all employees. The management is responsible for ensuring that everyone participates in quality development process.
- The regular training of our staff is one of the key drivers of our company's continuous improvement.
- We consider the proper information flow and communication towards the employees as a top priority. A conscientious and responsible work ethic is a quarantee for long-term quality excellence.

Hatvan, 01. 02. 2018.

Agnes Neuhaus

Sales Manager

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Managing Director

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